



Years of ownership	Cost of repairs/replacement
1st year	Free of charge
2nd year	45% of the purchase price
3rd year	55% of the purchase price
4th year	65% of the purchase price
5th year	80% of the purchase price
6th year	90% of the purchase price
7th year	95% of the purchase price
8th year	97% of the purchase price

#### Canada Spas Couvert, warranty on water absorption

The foam interior is covered against water absorption for at least twelve (12) months; normal water absorption by polystyrene foam core.

It is quite normal for polystyrene foam core to retain some moisture due to air displacement between polystyrene foam beads by water vapour. In the event the foam core becomes completely saturated due to water absorption during the course of the first twelve (12) months in the case of covers fitted with the standard 6 mm vapour barrier, or during the course of the first twenty-four (24) months for covers fitted with the improved 10 mm vapour barrier, or thirty-six (36) months for covers fitted with the improved 14 mm vapour barrier (and provided no other specific exclusion stated in the warranty has contributed to accelerated water absorption), the said polystyrene foam core(s) will be replaced free of charge.





This eight-year limited warranty comes into effect upon the date of purchase and is subject to the below-stated conditions, exclusions and restrictions.

• This limited warranty is not transferable. The warranty will terminate prior to the warranty period expiry date immediately upon transfer of ownership of the spa cover or hot tub from the original buyer/consumer to the second.

The present warranty does not cover the installation of spa covers intended for COMMERCIAL PURPOSES. The expression "commercial purposes" refers to any use of the spa by occupants who are not the original owners of the spa cover and who have paid either directly or indirectly to make use of the spa.

Canada Spas Couvert does not authorize any other agent or representative to modify

or extend the coverage offered by the present limited warranty. No other terms, be the wording implicit or explicit, from a warranty other than the present will be recognized by Canada Spas Couvert.

THIS SPA COVER DOES NOT CONSTITUTE A SAFETY COVERING. IT IS NOT A SAFETY DEVICE FOR CHILDREN. ONE CANNOT WALK, STAND OR SIT ON IT. THE SPA COVER CANNOT WITHSTAND EXCESSIVE WEIGHT. VINYL SPA COVERS PLACED DIRECTLY UNDER THE SUN MAY BECOME EXTREMELY HOT AND MAY CAUSE BURNS.

UNDER NO CIRCUMSTANCES WILL Canada Spas Couvert BE HELD LIABLE FOR INJURIES OR DEATH INCURRED BY ANYONE, OR FOR DAMAGES TO PROPERTY INCURRED THROUGH THE USE OF THIS SPA COVER.

The present warranty covers only costs related to the repair or replacement of the spa cover subject to the warranty.

If a defect covered by the present limited warranty is discovered during the warranty coverage
period: The warranty holder must submit a notice of defect in writing within fourteen (14) days of
discovering the said defect, along with a copy of the original purchase receipt for the spa cover or
for the spa and spa cover indicating the date of purchase. Failure to provide evidence of the
original purchase will automatically void any claim made under the warranty.





The following conditions are not covered by the warranty:

Canada Spas Couvert will repair or replace, at its discretion, any defect if, at the time of inspection, the defect is covered by the warranty. Cost allocation for the present eight-year limited warranty is prorated according to the terms outlined below.

The repaired or replacement cover will be shipped from our facility no later than thirty (30) days after the date of receipt of the defective cover.

The following conditions are not covered by the warranty:

Breaking of polystyrene/tearing of vinyl. Damage resulting from walking, standing or sitting on the spa cover. The breaking of the polystyrene or the deterioration and/or tearing of the vinyl arising from the application of excessive weight by rain, water, snow, excessive heat, animals, humans or any other act of nature.

Damages due to failure to maintain proper chemical composition of spa water or due to excessive chemical use. The key points to watch out for being maintaining of a proper level of pH and disinfectant as well as avoiding the use of chemical products not intended for spas. For more information, please consult the spa cover's instructions for use or a regional representative for spa chemical products.

Broken handles: The handles, if applicable, are only intended for opening and closing the spa cover. They are not designed to carry the cover and are therefore not covered by the warranty.

Any modification made to covers by anyone other than Canada Spas Couvert will void the warranty.

The degradation of the vinyl and threading is not considered to be a defect, but rather a natural occurrence arising from the regular chemical maintenance of the water, exposure to sun and the aging of the spa or spa cover.

Wear, friction or holes in the cover caused by dragging it or storing it against sharp objects.

Damage caused by improper installation.

Damage caused by negligence, inappropriate use of the cover, or the use of an extension-retraction system and/or damage due to failure on the part of the warranty holder to carry out reasonable regular maintenance.





Cost of freight to and from the Canada Spas Couvert manufacturing facility.

Shipping costs to the Canada Spas Couvert facility for the purposes of inspection, repair or replacement under warranty will be borne solely by the warranty holder after the first year of ownership. Canada Spas Couvert would prefer that the warranty holder avoid shipping the spa cover themselves, except when circumstances prohibit inspection under the warranty, and that the inspection take place by means of photographs, statements or affidavits.

If, upon inspection, the warranty claim is found to be valid, Canada Spas Couvert will undertake to repair or replace the spa cover in accordance with the prorated scale outlined below: 1) Free of charge to the warranty holder for the first twelve (12) months following the date of purchase.

### **8-Year Warranty**

VALIDATION OF THE WARRANTY — Return to:

Canada Spas Couvert 3406 Boul. Industriel, Laval (Quebec) H7L 4R9

	(Quebec) H7L 4R9
Name:	
First name:	
Address:	
City, Province:	
Telephone:	
Cell:	
Invoice No.	
Date of purchase:	
Email:	
Postal code:	